

## INTRODUCTION

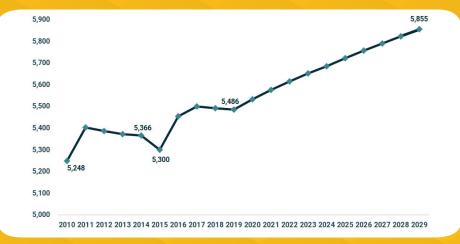
Careers in Human Services require workers with strong interpersonal skills to serve clients in a variety of public outreach organizations. Human service occupations work alongside social workers, detectives, doctors and other specialists who help individuals tackle major challenges in their lives. They may provide personal care or therapy, or intervene on behalf of citizens who suffer from substance abuse problems or who are victims of crime or violence.

5,486 WORKERS EMPLOYED

## **WAGE DISTRIBUTION AND JOB OPENINGS**

	ENTRY	MEDIAN	EXPERIENCED	ANNUAL OPENINGS
Healthcare Social Workers	\$16.72	\$25.52	\$35.73	31
Physical Therapists	\$28.06	\$39.86	\$61.51	33
Speech-Language Pathologists	\$24.85	\$34.90	\$63.09	16
Pharmacy Technicians	\$10.31	\$15.44	\$23.06	113
Nursing Assistants	\$10.97	\$13.94	\$17.93	380

## **EMPLOYMENT OVER TIME**



## **TOP POSTING EMPLOYERS**

- CVS Health Corporation
- Sunbelt Staffing, LLC
- HealthCare Employment Network
- · Henry Ford Health System
- Walgreens Boots Alliance, Inc.
- Ascension Health
- · Soliant Health, Inc.
- McLaren, Inc.
- · CareInHomes.com
- · The Kroger Co



### INDUSTRY EXPERTISE

The top industries employing human service workers are Health Care and Social Assistance, Administrative and Support Services, and Retail Trade, likely indicating retail pharmacies. Human service workers can often find employment in mental health care, group homes, adult day care facilities, substance abuse treatment centers or elderly care centers.

#### TECHNICAL SKILLS

- Nursing
- Speech-Language Pathology
- **Basic Life Support**
- CPR
- Rehabilitation

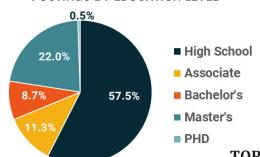
- Physical Therapy
- Physician Patient Privilege
- Prescription
- Cash Register
- Workstations

## SOFT SKILLS

- Communications •
- Problem Solving
- **Typing**
- Operations
- Customer Service Written Communication
  - **Ethical Conduct**
  - Innovation
  - Transcribing
  - Sales

# **EDUCATION AND CREDENTIALS**

#### POSTINGS BY EDUCATION LEVEL



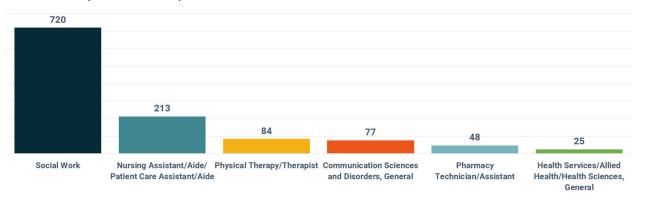
# JOB OPENINGS VS COMPLETIONS



- Certified Nursing Assistant
- Certified Pharmacy Technician
- Patient Care Technician
- Certificate Of Clinical Competence In Speech-Language Pathology (CCC-SLP)
- Licensed Practical Nurse

- Certified Medical Assistant
- Certified Hemodialysis Technician
- Licensed Master Social Worker
- Bachelor Of Science In Pharmacy
- Functional Independence Measure (FIM)

## MACOMB, OAKLAND, AND WAYNE COUNTY 2018 PROGRAM COMPLETIONS



Schools Offering Programs: Wayne State University • Oakland University • Madonna University